



COVID-19 MEASURES

SLEEP 'N FLY AIRPORT LOUNGES

sleep-n-fly.com

SECURITY & MEDICAL EXPERTISE



sleep 'n fly is part of Airport Dimensions, an award winning provider of premium lounges with 25+ properties at aviation hubs around the globe.

Airport Dimensions developed our hygiene and measures plan with insight and assistance from Dr Simon Worrell, their parent company Collinson's Global Medical Director. Dr Worrell leads Collinson's Medical Assistance division, a global provider of pandemic support.



He has two decades of experience in the delivery of international medical assistance and emergency care, and also brings significant specialist expertise in immunology and communicable diseases. In addition to providing medical direction to the medical assistance teams in both the UK and Ireland, Dr Worrell has extensive experience and expertise on wider international health challenges faced by global travellers such as Ebola and Zika pandemics, and has provided regular updates, helping to keep travellers and expatriates informed and safe.

He previously spent eight years at Healix, where he was Deputy Chief Medical Officer, led their medical intelligence and publication efforts, and pioneered eLearning courses in communicable and infectious disease management. He also worked in NHS hospitals for nine years, where he specialised in the management of communicable diseases.

SOCIAL DISTANCING AT ITS BEST!



This image portrays the reality at most busy airports 365 days a year. It does not have to be this way! At sleep 'n fly we practice and offer *Social Distancing* at its best. We are not a hotel, but neither a regular airport lounge...we are unique – we are sleep 'n fly.

Traditionally we provide tired air travellers with a bed on a pay-per-hour basis. But during a global pandemic we do not only offer sleep but also a safe haven, a private fully enclosed space for a few hours for those airline passengers seeking to avoid crowded spaces.

Due to our business model and economically-sized accommodation, hygiene has always been at the very top of our priorities. As a result we are using world leading Nanotechnology high-tech disinfectant solutions proven to neutralise germs and viruses – including Ebola and COVID-19 – the moment they hit the surface, even days after the disinfectant has been applied. Our strict hygiene regime, combined with the compact size and full enclosure of our pods and cabins, allows us to provide the ultimate in disinfection and hygiene.

In short: Social Distancing at its best!

GUIDANCE & PRINCIPLES



GUIDANCE:

- We have engaged industry leaders and organisations for our guidelines and documentation to ensure the safety of our staff and guests is at the forefront of everything we do whilst providing the highest level of comfort.
- World Health Organisation – as part of our on-boarding process for all staff, WHO online training has become mandatory providing a holistic overview whilst also covering the required details around safety alongside Covid-19.
- Municipalities and local Health Authorities – adhering to all local measures and guidelines whilst utilising the information available to further educate all guests and staff alike.

WHAT ACTIONS ARE WE TAKING?

- Emphasis on hygiene and precautions .
- Enhanced use of PPE (Personal Protective Equipment) throughout the lounge operations.
- Social distancing throughout the lounge whilst adapting to ensure that this is possible at all times.
- Enhanced disinfection using specialised high-tech (Nanotechnology) chemicals Bacoban (bacoban.com) or Zoono (zoono.com) proven to neutralise germs and viruses (including Covid-19) with an extended active period on surfaces.
- Reduced touch points and as much as possible contactless check-in.
- Temperature and health checks for any member of staff or our guests entering the facility.

WHAT SHOULD GUESTS EXPECT TO SEE?



REVISED CHECK-IN/OUT PROCEDURES:

- Staggered check-in/out to avoid guests crossing paths and time for cleaning to take place.

ENHANCED LOUNGE CLEANING SCHEDULE:

- New procedures to improve the cleanliness and disinfection of all areas in the lounge, especially frequent contact areas.
- Use of Bacoban and Zono disinfectant proven to neutralise germs and viruses (including Covid-19) for extended periods after applying it.
- A monitored housekeeping logbook for cleaning and regular sanitising of the lounge and after each accommodation check-out.

ENHANCED ACCOMODATION CLEANING SCHEDULE:

- Pods, Cabins & FlexiSuites are cleaned and sanitised after every customer check-out using specialist disinfectant.
- Housekeeping log to monitor when cleaning last took place.
- Hygiene door seal for each accommodation unit to be replaced after each disinfection.



WHAT SHOULD GUESTS EXPECT TO SEE?



MONITORED LINEN MANAGEMENT:

- New collection and delivery frequency to reduce contact and cross contamination.
- Housekeeping staff will segregate and log every used linen before storing in designated plastic bags. These are labelled clearly ahead of collection.
- Laundry contractor staff must wear PPE and take a temperature check ahead of entering the lounge with a new delivery of linen.
- Clean linens are stored carefully in sealed plastic bags away from used linen.
- Use of the same reputed laundry contractor as our home carrier airline does.

SOCIAL DISTANCING:

- All staff and guests must maintain a distance of 2 meters wherever possible.
- Visible floor markings and/or signs around the lounge especially in congested areas such as reception.

PPE (PERSONAL PROTECTIVE EQUIPMENT):

- Mandatory use of PPE to our staff and guests alike to enter the lounge.
- Temperature logs for all staff at the beginning and end of all shifts.
- Infrared thermometers to be used on all staff, guests and suppliers.



AUDIT & ASSESS

HOW WE WILL MONITOR OUR MEASURES?

- Direct observation so the senior team can audit how the staff and housekeeping team are performing different tasks and types of cleaning – regular vs deep cleaning.
- Indirect observation through spot checks to ensure our teams are applying these enhancements always.
- Review of briefings and requesting feedback from the team on how we can improve these or if they need anything changed to aid their training and understanding.
- Frequent monitoring of the lounge including all log books.





WE WISH YOU A COMFORTABLE & SAFE JOURNEY!